



## General Information

The @COM Personal Call Manager is a web based application to allowing you to manage all calls from and to your phone including management of the phones features. It includes many features such as access to the complete call history of your extension with dialed, missed and received calls, including a click-to-dial functionality for these calls. Also a phone directory, provided by the @COM Global address book, is available allowing for easy and rapid searching of companies or persons listed in the directory. Off course the phone directory also includes the click-to-dial functionality! And the @COM Personal Call Manager helps you get rid of all those hard to remember service codes for activating your call forwarding, Caller ID suppression or Do Not Disturb features. Just select & click and your set!

## General

### Features

- Initiate new calls
- Click-to-dial functionality on all listed phone numbers
- Call history:
  - Dialed numbers
  - Received calls
  - Missed calls
- A Phone directory ( @COM Global address book )
- Manager call forwarding:
  - Call forwards immediate
  - Call forward on no-answer
  - Call forward on busy
  - Call forward if unreachable
  - Call forward to voicemail
- Set the Do Not Disturb state <sup>(DND)</sup>
- Set the number suppression state <sup>(CLIR)</sup>
- Multi language support

### NOTE:

Upcoming features like; Personal phone directory, Voicemail management and Function-key programming are scheduled for future releases of the @COM Personal Call Manager.

## Technical Specifications

### Platform

- Webbased application
- Platform independent
- Compatible with Microsoft Internet Explorer 6+
- Compatible with Mozilla Firefox 2+
- HTML / AJAX technology

### System Limits

The limits regarding the @COM ACD Wallboard depend on the @COM model. Check the datasheet of the @COM model for all system limits.

## @COM Personal Call Manager: Screenshots

Dialed, Received and Missed Calls:

The screenshot shows the @COM Personal Call Manager web application in a browser window. The user is logged in as 'Jan Peter Balkenende' with extension '551'. The 'Calls' section is active, showing a table of dialed calls. The table has columns for 'Date & Time', 'Duration', and 'Name & Number'.

Date & Time	Duration	Name & Number
28-10-2009 20:26:40	0:00	unknown (**901)
28-10-2009 20:18:10	0:00	Camiel Eurlings (554)
28-10-2009 20:16:35	0:00	Gauje ter Horst (553)
28-10-2009 16:02:02	0:26	Maxime Verhaegen (552)
25-09-2009 11:31:47	0:00	Henk (555)
17-09-2009 11:40:50	0:00	Germanischer Lloyd Netherlands (00102040404)
17-09-2009 11:34:23	0:00	unknown (*401#)
17-09-2009 08:57:56	0:00	Service (NL) (594)
17-09-2009 08:57:48	0:00	Sales (NL) (591)
17-09-2009 08:57:32	0:00	111 (111)

The integrated phone directory:

The screenshot shows the 'Phonebook' section of the application. It includes a search field for 'Name:' and a table of contacts. The table has columns for 'Name' and 'Number'.

Name	Number
Kentec BV	00495492348
Kender Thijssen	00318558800
Kenira BV	00181295400
Kenmetal NL B.V.	00102080100
Kennedy AU Bon Marche	00102310450
Kennedy Van der Laan	00205506666
Kennemer Gasthuis	00235522501
Kenniscentrum Boekenvak	00205141011
Kenniscentrum Handel	00318698498
KEN Special Products	00186642444

Results found: 17910

Manage your call forwarding:

The screenshot shows the 'Call Forwardings' section. It features a table with columns for 'Type', 'Source', and 'To Number'. The 'Type' is set to 'Direct', 'Source' is 'All', and 'To Number' is '552'. There is an 'Add' button at the bottom right.

Type	Source	To Number
Direct	All	552