



## General Information

*Bria for Microsoft Outlook*<sup>®</sup> is a plug-in that adds an enterprise-grade softphone to your Outlook application, enabling you to make and receive phone calls and use phone features directory from your contact list, e-mails and Outlook desktops.

Appearing simply as an additional toolbar in Outlook, *Bria for Microsoft Outlook*<sup>®</sup> is convenient and easy to use and promotes increased collaboration with colleagues and customers, leading to improved efficiency and productivity in the workplace.

## General Features

### User Interface:

- Call Display
- Microphone and Speaker Device Selector
- Speakerphone
- Click to Dial
- Smart Tag Integration
- Caller ID
- Call Timer
- Call History
- Missed Call Indicator
- Auto-complete
- Inbound Call Notification
- Inbound Call Management 'Ignore' and 'Go to Voicemail'
- Dialpad
- Multi-Language Support including: English (US), International French, Dutch, International Spanish, Brazilian Portuguese, Italian and German

### Call Features:

- Call Transfer
- Quick Transfer
- Automatic Gain Control
- Call Forwarding
- Voicemail Support
- Redial List
- Mute
- Direct IP to IP Calling
- Call Hold
- Call Waiting
- Multiple Simultaneous Calls

### Contact Management Features:

- Microsoft Outlook Contact List Integration
- Add caller as new contact
- Smart Contact Matching/Editing
- Contact Call History
- Call from e-mail
- Call from meeting
- Subscribe to and monitor other users' presence and status
- Manage your presence status
- Send and receive Instant Messages

## Technical Specifications

### Security:

- SIP Digest Authentication
- License Key
- Sign in / Sign out

### SIP:

- RFC3261 compliance
- SIP via UDP
- Route optimisation support
- Early media support
- Out-of-band DTMF (RFC2833)

### Codecs, Audio:

- G.711 A-law
- G.711  $\mu$ -law
- G.729a
- GSM

### Network Features

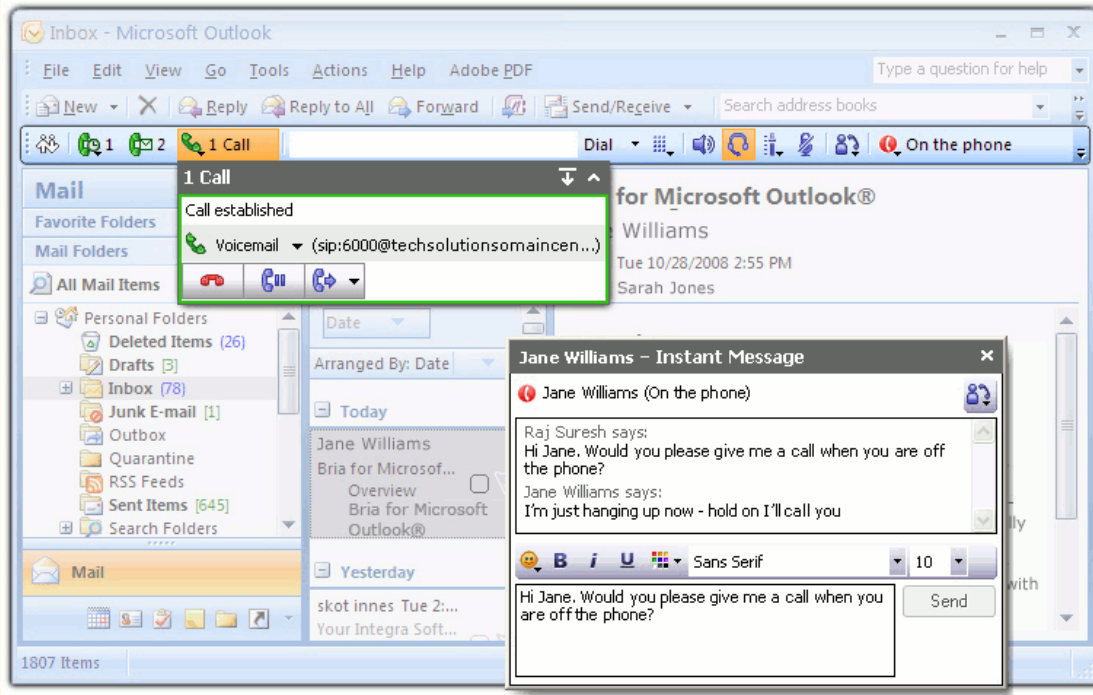
- Auto-Detect IP Address
- Manual DNS Settings
- Automatic Bandwidth Detection
- Auto Update



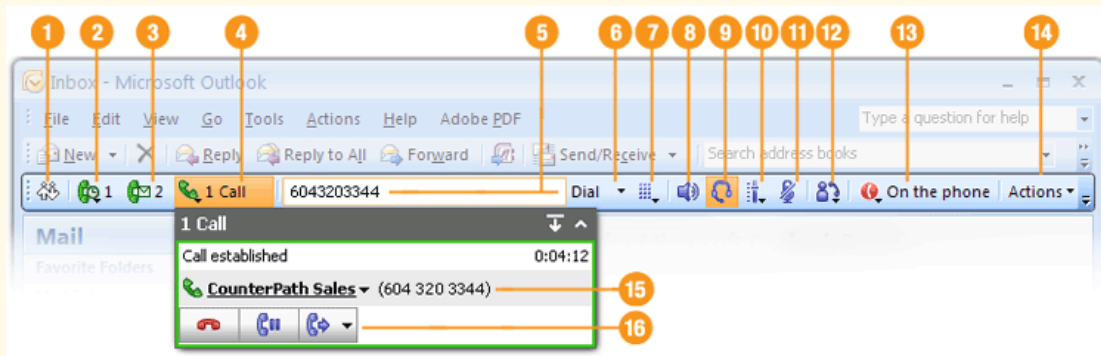
## CounterPath Bria for Microsoft Outlook

Bringing your e-mail, voice, Instant Messaging and presence together in one convenient location.

### Outlook integration:



### Bria for Microsoft Outlook toolbar:



#### Legend

1. Logo space for private labeling
2. Call History (missed, received, dialed, etc.)
3. Voicemail Message Waiting Indicator – MWI
4. Active Call List
5. Ad-hoc calling with auto-complete
6. Call History/Recently dialed number
7. Dialpad
8. External Speaker Mode
9. Headset Mode
10. Volume Level/Adjustment
11. Mute
12. Third party contextual presence status
13. Your presence status
14. Preferences and admin functions
15. Call identifier – for incoming/outgoing calls
16. Visual call management controls (call hold, transfer, end call)